



MYTH vs. FACT

There has been much debate and criticism of health home care management services by competing interests in an effort to target alternate health care programs to receive cuts. Below we address many of these myths with available data that should be better publicized to appropriately acknowledge the successes of this program and its impact on high need, high cost individuals in New York’s healthcare system.

MYTH	FACT	IMPLICATION
Health Homes are a costly investment.	NYS spent \$2,500 per member annually for the highest need individuals with mental health, substance use disorders, HIV and/or chronic medical conditions, serving 200,000 individuals.	Health Home care managers are finding, engaging and supporting individuals that managed care plans and others have failed to find and engage, leading to more stable housing and connections to needed integrated healthcare.
Health home care management is duplicative of MCO care management.	Health home care management providers delivered over 1,000,000 face-to-face visits with high need members – meeting them in their homes and communities – where they are supplementing telephonic care management efforts employed by most MCOs.	For individuals who have serious behavioral health needs and chronic medical conditions, just getting to healthcare services can be difficult if not impossible. HH care managers find people, engage individuals and provide cost-effective services in their communities.
“Health Homes have not lived up to the hype.”	Health Home Care Management has become an integral part of evolving healthcare systems in New York State. They support the largest healthcare systems in NYS including major hospitals, PPSs, FQHCs, and behavioral health provider networks by providing crucial community-based care management and supports.	After years of building meaningful infrastructure to support information sharing among providers, support for community-based organizations to better serve their communities, and investment in data analytics and population health management, health home care management is playing a meaningful role in every community.
Evidence of health home success is “dubious at best.”	According to the NYS Department of Health, inpatient costs per member per month are down 8%, emergency room utilization is down 6 percent and there was a 17% decrease in preventable hospital readmissions between 2014 and 2015.	These metrics support New York’s healthcare reform efforts which are complemented by Health Home care management.

For More Information Contact:

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